

Handling a Delay at the Airport



HANDLING A DELAY AT THE AIRPORT

Tom's flight to Chicago on Flyaway Airlines has been delayed and now he worries he'll miss his meeting. He talks to Mike, a representative of the airline.

VOICE: Attention passengers on Flight 394 to Chicago. This flight has been delayed. Please **stand by** for more information.

Tom: Excuse me, I'm on the flight to Chicago. When will it depart now?

Mike: It looks like it'll be delayed at least two hours. I'll **keep you posted**.

Tom: I have a 4 o'clock meeting in Chicago. If the flight gets in at 3:30, there's **no way** I'll make it.

Mike: Sorry, but there's nothing I can do. There are lots of other people here **in the same boat**.

Tom: Are there any other flights to Chicago?

Mike: Yes, there's a 1 p.m. departure, but it's **fully booked**.

Tom: Can you **put me on the waiting list**?

Mike: I'll add you to the list, but **don't hold your breath**. There are **quite a few** people already on the list.

Tom: Can I fly another airline?

Mike: Other airlines won't *honor your Flyaway Airlines ticket*.

Tom: Oh, *for crying out loud!* This is so annoying.

Mike: I'm sorry you're annoyed, but there's nothing more I can do.

Tom: Let me *give you a piece of my mind*. I won't be using Flyaway Airlines again anytime soon!

Language Lens: Annoyed / Annoying

"Annoying" describes the person, place, or thing that **causes** one's feelings. "Annoyed" says **how** one feels. Something is annoying, so one feels annoyed. Remember: the cause of the feelings ends in -ing. The way one feels ends in -ed. Here's a list of other word pairs that follow the same pattern:

Cause of the feelings	How one feels
<i>Something is ...</i>	<i>... so one feels</i>
surprising	surprised
boring	bored
interesting	interested
disappointing	disappointed
amazing	amazed
confusing	confused
exciting	excited
exhausting	exhausted

terrifying	terrified
shocking	shocked
irritating	irritated
horrifying	horrified
energizing	energized

Examples:

- That was an exhausting trip. I feel exhausted!
- What shocking news! I'm shocked.
- The lecture was boring. I was so bored I almost fell asleep.
- These driving directions are confusing. I'm confused.
- The massage was energizing. I felt energized afterwards.
- This is exciting news! I'm so excited.

Quick Quiz

Fill in the blank with the missing word:

1. After traveling around China for three weeks on business, Chad is _____.
 - a) exhausting
 - b) exhausted
2. It's _____ when people talk during movies.
 - a) annoyed
 - b) annoying
3. You're getting married in July? How _____!
 - a) exciting
 - b) excited
4. That's _____ that your daughter can already say the alphabet at just 18 months!
 - a) amazed
 - b) amazing
5. I was _____ when my friend called and said she couldn't come visit for the weekend.
 - a) disappointing
 - b) disappointed